



Middle Tier Committee

University of Wisconsin - Whitewater

Wednesday, April 25th, 2018

11:00 a.m. to 12:00 p.m. | Andersen Library - 2005

Vonnie Buske X	Lauree Miller X	Katy Heyning
Carol Miller X	Elena Pokot X	Elizabeth Watson
Matt Aschenbrener X	Jackie Briggs X	Lynsey Schwabrow
Elizabeth Hachten X	LaDonna Steinert	Claudio D'Agostino X
Dane Seckar-Anderson X	Louann Gilbertson X	

Minutes

1. Review and approve January 31st, 2018 meeting minutes (handout)

Minutes were reviewed and approved.

2. Projects for Next Quarter (handout)

Elena and Claudio went over the completed and next quarter projects. No questions at this time. They explained the project statuses, “executing” means in progress, “deploying” means final stages and “change of status” means the project has been rolled out. Claudio explained that there would be a freeze for projects during the PeopleSoft upgrade.

3. PeopleSoft 9.2 Upgrade (handout)

Claudio gave the group an update on the PeopleSoft 9.2 upgrade. We are in the newest version of Oracle at this time and will be enabling a new way to audit down the road. Currently, no issues since the upgrade a month ago. He highlighted the 30% reduction in customizations and thanked the group for everyone’s work. Claudio continued to highlight what is coming next. The next stage of the upgrade will happen in May. Tech liaisons will have access to the environment. He explained that he does not need testing plans, tech liaisons will be able to test at their own leisure. Claudio asked to make him aware of any problems that occur during testing just wanted to know any problems that occur. The first round of testing will occur between May and June with a second round of testing later in June. The planned outage will be at end of July. The outage will last one week, July 31 – Aug 5th with communication being made accordingly. Elena recommended that the group ask their tech liaisons to provide plans so that testing goes smoothly. Claudio continued to explain that they have upgraded people tools once more which keeps UWW at the latest version and in compliance. Lastly, Claudio mentioned that they will be leveraging a fluid version of PeopleSoft. This will pave the way for WINS being available in Involvio. They will also be looking at a mobile version of TouchNet

which will make everything easier and allow student to make payments wherever they are.

4. Security Posture

i. IT Audit

Elena explained that UWW is currently in the process of an IT audit. We are working through questions and responses at this time and are nearing the end of the process. Elena thanked the group for providing and identifying departmental systems required for the audit. Some of these systems' access are managed locally which is not acceptable. The plan after the audit will be to go back to each department with a locally managed system, and help them change how these systems are accessed.

Once the audit is completed, it will go to the board of regents and the chancellor. The end of August is the projected submission date.

ii. Shared accounts (handout)

Elena went over the shared account project with the group. According to the BOR Policy, you cannot use a shared account to access a program containing medium or high risk data. ICIT identified 640 shared accounts. A survey was sent and we received 420 responses. Many of the shared accounts are email only, which can be fixed by using the delegated access function. ICIT will transition email accounts first and will do so without compromising any functionality. The second part of this project will be to tackle accounts who have access to file storage and/or applications. The solution for these accounts will be similar to requesting access to a T: Drive. Managers will request access for users through a Help Desk ticket. Elena continued by saying that ICIT will work with each department and shared account to help them with the transition with no loss of account functionality.

iii. Access to high/med risk data

Elena thanked the group for identifying and providing departmental systems with access to medium or high risk data. These were submitted as part of the IT audit.

5. Involvio

Elena Pokot gave an update regarding the Involvio mobile app initiative. Went over the app once more with the group focusing on student engagement and success. The kickoff meeting was two weeks ago and the group was able to agree on the scope of the first phase of the initiative. This phase has three major parts, the first being to help students stay organized. To do this, we will be integrating their academic and social calendars. Later, we will allow student orgs and athletic teams to create their own events. The 2nd part of this phase will be establishing the Student Success Network. The committee is working on ways to identify who will be a part of these networks. Finally, the 3rd part of the phase will be attendance tracking. Matt Aschenbrener added that not everyone will have Involvio so the app will only be one option for tracking attendance. Elena continued, at this time, the committee is working to identify cohorts, the student success network and establish branding. The next Involvio committee meeting is yet to be scheduled.

6. WIFI Guest Access

i. Facebook login

Elena Pokot explained to the group the guests can now login to guest wireless using their Facebook login credentials. Guest access to WIFI needs to be controlled do to federal regulations. The process up until now had users creating dummy account and requesting a temporary Net-ID. The new login function had a soft rollout, allowing guests to access Google and Facebook. The plan is to announce this new update right before summer. For those who don't have Facebook, they can still use the existing method. In order for it to work, we have to rollout the self-assigning accounts. This is available in the UC only at this time with more releases coming soon.

7. Other Topics

Liz Hachten brought up the topic of queries after cleanup. She explained that some people are confused on how to access queries at this time and was wondering if there is any training available? Jackie Briggs added that there was a lot of data on the library environment and they have been trying to find out who should have access to it. Claudio explained that users felt they had more access before, now they feel a bit restricted. Claudio suggested providing additional training and more communication. Elena committed to reviewing this with Claudio and Jackie.

8. Next Meeting: July 2018.